

Hera Lighting

Important Information about LEDs

Consumer demand for LED lighting has pushed this technology to a state of becoming highly energy efficient while achieving increasing levels of light output. All manufacturers are constantly pursuing improvements in LED lighting performance. Hera Lighting is at the front of this movement with new and innovative LED luminaires. We strive to provide quality, durability and value with every product.

You may notice slight color variations of light between LED fixtures. This is normal. All manufacturers have this issue and Hera goes to great lengths to minimize this effect. The process we use is called Binning.

We purchase high quality LEDs from the best diode manufacturers and only accept few select Bin Codes. As we manufacture our LED luminaires, each fixture will have the Bin Code applied to itself and the product packaging. We use our best effort to match Bin Codes but we cannot guarantee a perfect match or specific Bin Code availability. In order to minimize the color variation be sure to use the same Bin Code when possible. Keep in mind that within each bin code the Kelvin range can vary from 200K to possibly 700K.

Much effort has been made to ensure you will receive the best color matching that LED technology will allow. If you think your lighting color variation is too great, please check that each fixture belongs to the same bin. If they do not then the color variation may be more noticeable. If you think the light is defective, return the fixture and we will test it. If we find there is a defect or bin code error we will replace your fixture free of charge. If we cannot find a defect or bin coding error, we will return the product to you and you will be charged for shipping.

HO-LED Bin Code markings on box and fixture



Cool-White



Warm-White

For more information on Hera Binning please visit: http://www.hera-online.de/fileadmin/user_upload/LED_Folder_engl.pdf

We greatly appreciate your purchase of Hera products.

Sincerely,
Engineering Support
Hera Lighting L.P.